

Vancouver Mandarin School

MINGLE Program Registration Policy

Refund & Credits

- A two-week written notice is required for cancellations within the first month of classes (applicable to newly registered students only).
- Refunds or credits are not issued once the registered classes have commenced.
- Students will receive a full refund or credit in cases where the school initiates class cancellations or changes. (Please note: There are no refunds for classes cancelled due to weather-related issues.)
- If a student will be absent for more than 3 consecutive classes, the missed classes can be saved as school credit only if a written notice is provided 2 weeks prior to missing the first class.
- School credit is valid for 2 years and can be used for any programs within Vancouver Mandarin School.

Reschedule/Make-up Class

- For Group Classes: No free makeup lesson is provided, but weekly learning materials will be provided upon request.
- For Private & Semi-Private: Please reschedule with your own instructor. A written notice is required two days before the class.
[*Vancouver Mandarin School reserves the right of final explanations.]

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